

EXTERNAL ADVERTISEMENT

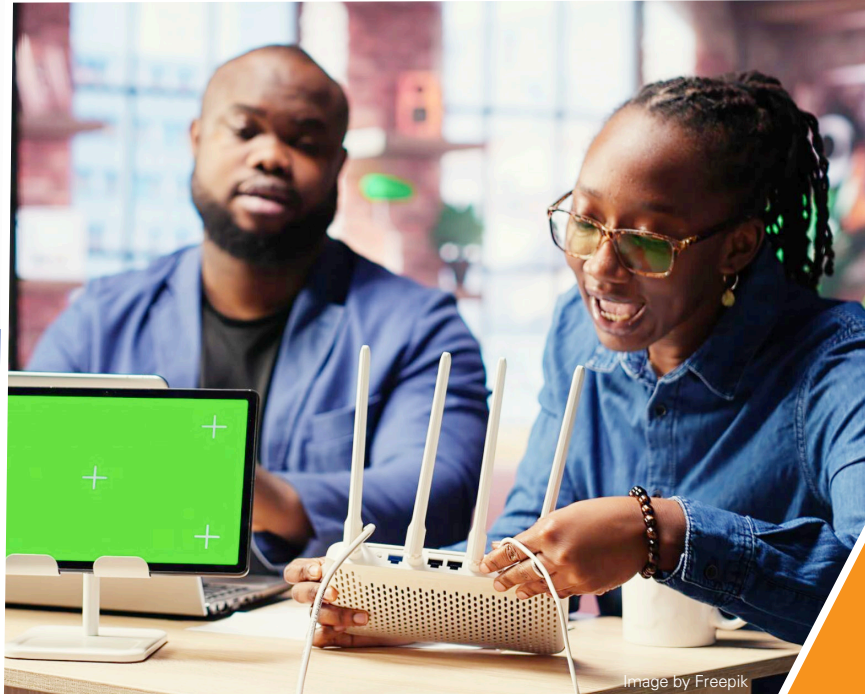


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INFORMATION TECHNOLOGY SPECIALIST - NETWORKS

The mandate of the Botswana Open University (BOU) is to make education accessible to all Batswana, especially out-of-school youth and adults, using open and distance learning (ODL) methods. This means providing flexible learning environments that cater for diverse needs and preferences, allowing individuals to study at their own pace and convenience. The university's mission is to offer quality education, research, and community engagement through ODL solutions.

Botswana Open University (BOU) requires a suitably qualified and duty conscious person for the position detailed below:

Main Purpose of the Job

Manage, plan, design, set up, configure and coordinates the installation and upgrading of network infrastructure of the university to support operational efficiency and integration and ensure quality service delivery.

Key Performance Areas

- Plan, design, set up, configure and coordinates the installation and upgrading of computer infrastructure of the university to support operational efficiency and integration and ensure quality service delivery.
- Provide escalated support to end users for network technical issues and problems to support quality service delivery and ensure operational efficiency and effectiveness.
- Work with other IT Services staff to ensure the network environment is consistent with the university mandate and is compatible with existing applications and security requirements.
- Manage the information technology network infrastructure, hardware, software and system to ensure it operates efficiently and securely.
- Identify, troubleshoot and resolve hardware, software and network related problems to ensure the system works continually to support university operations.

Qualifications, Experience

- Degree in Computer Science or related qualification from a recognised Institution

- Relevant professional certification (CCNA or Equivalent).
- At least 5 years experience working in IT network system.

Competencies

- Thorough knowledge of networking environment
- Analytical ability
- Good communication and interpersonal skills
- Project management skills
- Ability to work independently
- Ability to work in a team setup
- Familiarity with educational systems

BOU offers a competitive salary package for qualified/competent candidates.

Interested persons who meet the above stated requirements should e-mail their applications together with copies of their current Curriculum Vitae, relevant certified copies of certificates, Omang and two recent references to recruitment@staff.bou.ac.bw

Applications should be addressed to:
Director, Human Resources
Botswana Open University
Private Bag B0 187
Gaborone
Tel: 3646000/24/29/49/133

Closing Date: 8th August 2025